

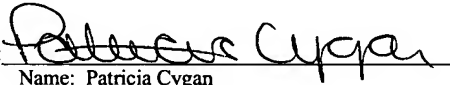


PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry- Lisco	Confirmation No.	6366
Serial No.:	10/634,654	Docket No.:	1018-001US02
Filed:	August 5, 2003	Customer No.:	28863
Examiner:	Unknown	Group Art Unit:	3629
Title:	SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE RESOLUTION PROCESS		

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on January 29, 2004.

By: 
Name: Patricia Cygan

PETITION FOR EXTENSION OF TIME

Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

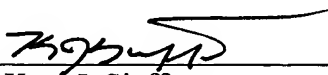
In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the outstanding Notice to File Missing Parts of Nonprovisional Application mailed November 3, 2003, said period of response being extended from January 3, 2004 to February 3, 2004.

Our check in the amount of \$55.00 is enclosed to cover the required extension fee for a small entity. Please apply any other charges or credits to Deposit Account No. 50-1778.

Date:

By:

January 29, 2003
SHUMAKER & SIEFFERT, P.A.
8425 Seasons Parkway, Suite 105
St. Paul, Minnesota 55125
Telephone: 651.735.1100
Facsimile: 651.735.1102


Name: Kent J. Sieffert
Reg. No.: 41,312